

Performance Management in Parks and Recreation

UNC School of Government – Lee Tillery, Instructor

April 10, 2024

9:00am – 2:00pm (Online)

9:00am – Welcome

9:15am – Section One: Mission and Purpose

9:45am – Section Two: Performance Metrics and Comparison

10:15am – Break

10:30am – Section Three: Routines to Discuss Data

11:30am – 12:15pm – Lunch Break

12:15pm – Section Four: Decisions and Actions

12:45pm – Break

1:00pm – Section Five: Group Exercise

1:45pm – Q&A

2:00pm - Adjourn